



Setting up the Slidecrew App Launcher

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For support, contact support@slidecrew.com

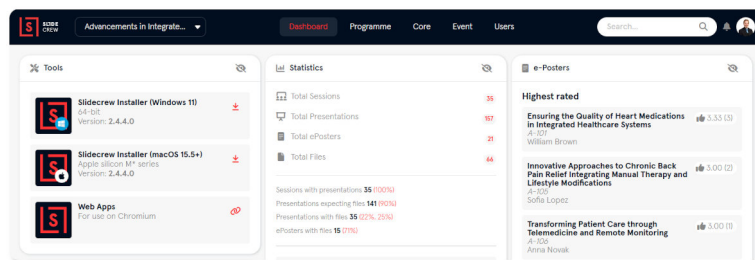
This document covers installing, resetting and pairing the App Launcher to your event portal.

Before you start

- Make sure you can log in to the Slidecrew portal.
- Open the correct event in the portal before you pair the device.
- Keep the device connected to the internet, or to a network that can reach your Slidecrew local server.
- For conference room apps, Speaker Service Centre apps, and some display screens, you need the Slidecrew App Launcher rather than Web App.

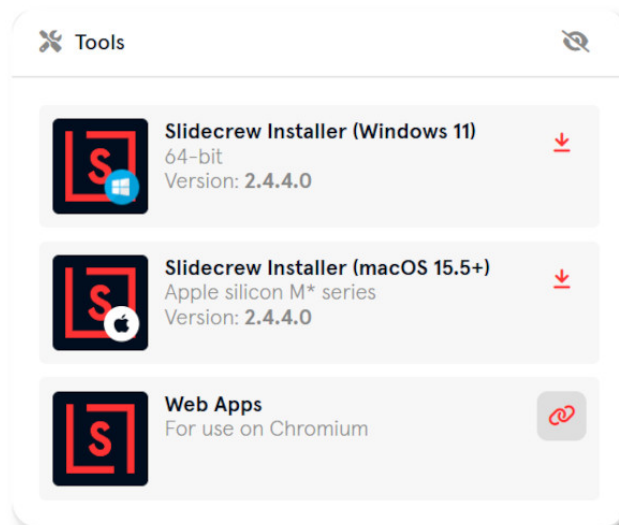
Setting Up your Device

Step 1: Download the App Launcher



1. Open your event portal and go to the Dashboard.
2. Find the Tools widget.
3. Click the download link for your operating system.

The Tools widget provides the installer links for Windows, macOS and the Web App Launcher.



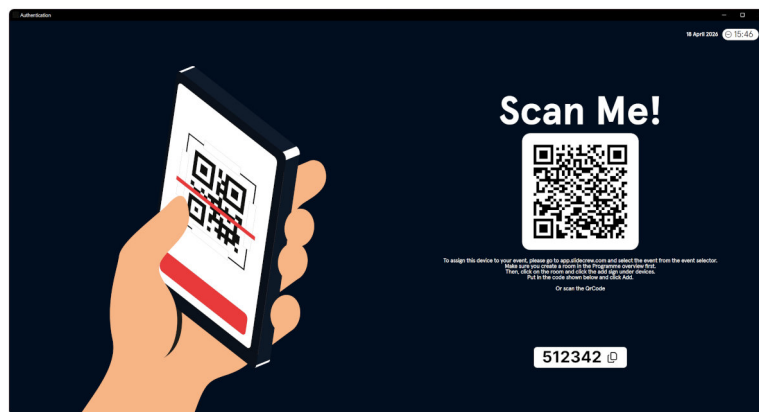
Step 2: Install the App Launcher

1. Run the installer file you downloaded.
2. Follow the on-screen installation steps for your operating system.
3. Open the Slidecrew App Launcher when installation is complete.

When the App Launcher opens, the pairing screen shows a 6-digit code and a QR code. The device is now ready to be paired.

Step 3: Pair the device to your event

You can pair the device in two ways. Both have the same result.



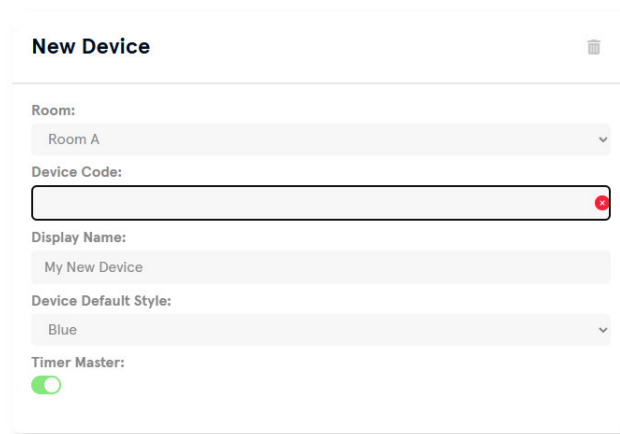
Option 1: Use the 6-digit code

1. Copy the 6-digit code from the pairing screen.
2. In your event portal, go to Core → Devices.
3. Complete the New Device sidebar, including Device Code, Device Name, and Room.
4. Click away from the last field to create the device.

Option 2: Use the QR code

1. Scan the QR code on the pairing screen with a mobile device. Log in to your event portal if prompted.
2. The portal opens to Core → Devices, with the Device Code filled in.
3. Complete the remaining fields.
4. click away from the last field.

There is no Save button when you create a device. Clicking away from the last field creates the device automatically.

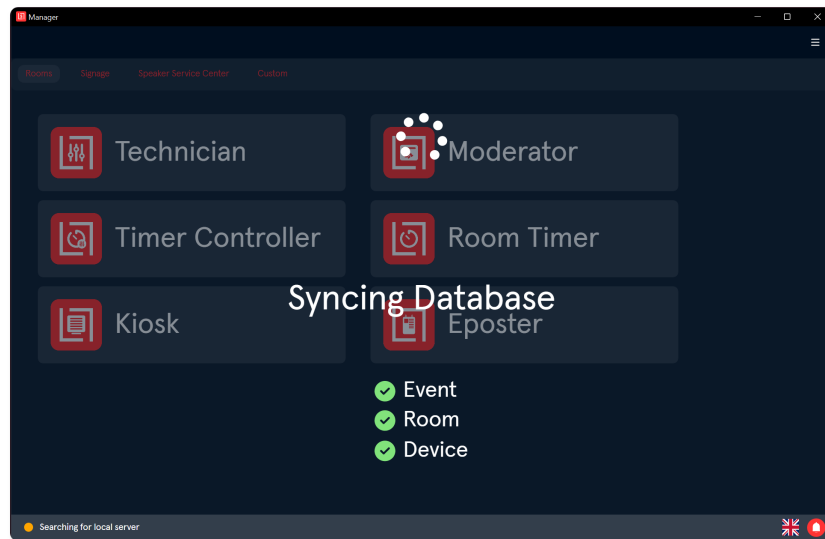


What to enter in the New Device sidebar

Field	What it does
Room	Assigns the device to a room in the event.
Device Code	The 6-digit code shown on the pairing screen. This is filled in automatically if you pair with the QR code.
Device Name	The name shown for this device in the Devices list.
Device Default Style	The Style applied to apps on this device.
Timer Master	When enabled, launching a presentation on this device starts the room timer automatically. Off by default.

After pairing

- The App Launcher shows a Syncing Database overlay.
- Three items load in sequence: Event, Room, and Device.
- When all three are ticked, the app selection screen opens and the device is ready to use.



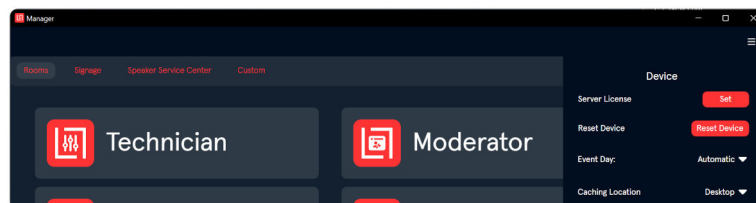
Resetting your Device

Use this when you need to unpair a device and return it to the pairing screen.

The Reset Device setting removes the current pairing from the Slidecrew App Launcher.

After the reset, the device will need to be paired to an event again before it can be used.

1. Open the Slidecrew App Launcher on the device.
2. Click the hamburger menu at the top right to open the settings sidebar.
3. Find Reset Device in the App Launcher settings.
4. Select the Reset Device button.



The App Launcher is unpaired and returns to the pairing screen. From there, you can pair it again using the normal device pairing process.

Common issues

- Stuck on the Syncing Database screen
check the device network connection, then close and reopen the App Launcher.
- App Launcher returned to the pairing screen
the device was reset or its device record was deleted. Pair it again.
- Room timer does not start automatically
both AUTO mode in the Timer Controller and Timer Master on the file-launching device must be enabled.